

December 15, 2021



Close up of female manager and client handshaking after making a deal at the travel agency office. Tourism, travelling, business concept

How Midsize Law Firms Steal 'Megamat ters' from Big Law

New data shows corporate legal departments are increasingly brandagnostic in hiring outside counsel.

December 15, 2021 at 11:46 AM



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What You Need to Know

- A new Wolters Kluwer report analyzed the assignment of megamatters, or matters with \$1 million or more in lifetime legal spend.
- Am Law 200 firms took most megamatters, but midsize firms took 28%, a greater portion than consultants and firm leaders expected.
- As CLDs grow more sophisticated, midsize firms that can demonstrate value and competency will gain ground on Big Law firms that justify their fees with brand strength and ranking.

If you think midsize law firms, regional firms, and boutiques are fighting over the scraps of corporate America's most valuable matters, you're the opposite of right.

That's according to a new report from Wolters Kluwer's LegalView Insights. After analyzing \$150 billion in law firm invoices from the company's e-billing tools, spanning 2015 to 2020, director of legal operations and industry insights Nathan Cemenska found that nearly 28% of "megamatters"—those matters that generate more than \$1 million in legal spend—went to small and midsize law firms.

By comparison, 59% of megamatters went to the Am Law 100, with the 20 top firms taking 27% of megamatters. The Am Law Second Hundred took just 6% of megamatters, while U.K.-based Big Law firms took 3.7% and alternative legal service providers took 2.2%.

For Cemenska, who formerly worked on legal operations in corporate legal departments (CLDs), megamatters represent the biggest opportunities for client cost savings.

"There's this narrative that small- and medium-sized law firms are fine to use on small matters, but you can't have them do anything serious because they're going to mess it up," Cemenska said in an interview. "If that were true, how come 28% of spending over \$1 million is going to small and midsize law firms outside the Am Law 200?"

The trend of corporate legal departments slashing budgets and scrutinizing their outside counsel spend is nothing new. However, according to several midsize firm leaders and law firm consultants, CLDs are increasingly brand-agnostic in hiring outside counsel.

The pandemic has also broadened the geographic pool of firms available to procurement professionals such that groups of small firms may accomplish the work of a big firm for a fraction of the cost.

The phenomenon stands to benefit regional firms that can demonstrate competency and prove that they have the necessary capacity, technology, and security infrastructure to handle large matters.

Paying for Prestige and Junior Associates

The rise of legal operations and procurement in CLDs has likely caused corporate legal departments to distribute their high-value work to more unranked law firms, law firm consultant Tim Corcoran said.

"Law firms think bean counters are taking over and not paying attention to quality," Corcoran said. "But the onus is on the law firms to demonstrate quality. Relying on your ranking solely to demonstrate expertise isn't enough."

At 41-lawyer firm Nason, Yeager, Gerson, Harris & Fumero, shareholder John Fumero said a Fortune 200 company client routinely asks his firm to reexamine its fee structures and discount its rates. Without an expensive downtown office or a lockstep compensation system, the firm is able to compete on price to land big matters.



Jordi Guso, managing partner of Berger Singerman. Courtesy photo

And according to Berger Singerman managing partner Jordi Guso, lawyers that joined the midsize firm from Big Law have found that deleting the expense of overpaid junior associates helped them land clients.

Relying on ranking works well enough during the current period of high demand, Corcoran said. But as Big Law pushes high hourly rates,

regional firms that offer more attractive pricing models and fee arrangements await a downturn to seize marketshare.

"The message is always that when times are good, Big Law isn't going to change," he said. "That provides an opening for firms in the next tranche or several to gear up and demonstrate their expertise. The more sophisticated the buyer, the more likely demonstrated expertise will win out over simple brand strength." For instance, in a September <u>article</u> for Legal IT Insider, Cemenska noted that CLDs can look to insurance claims departments for a picture of results-driven buying behavior. While their matters differ significantly from those typically assigned to Big Law firms, claims departments have led the profession in making buying decisions mostly based on data such as attorneys fees and settlement amounts, and they increasingly turn to artificial intelligence to help themselves maximize value.

Cemenska also noted that CLDs that wish to work with minority- and women-owned law firms will need to "get out of the mindset that small firms can't do anything right" and evaluate those firms individually on their merits.

Geographic Barriers Fall



Mitchell A. Bierman Miami Office Managing Director with Weiss Serota Helfman Cole & Bierman.

Legal departments serious about scrutinizing cost may look far and wide for cheap, competent law firms. Weiss Serota Helfman Cole & Bierman partner Mitchell Bierman said he once met an assistant GC who used an Idaho law firm for routine bankruptcy work. Billing \$125 an hour for partners, the firm won hundreds of thousands of dollars in legal work

annually.

"I said, 'I wish more GCs were like you," Bierman said. "He was certainly rewarded for that because he did it in a very smart way by doing a lot of research." South Florida regional firms in particular have benefited from the migration of companies, money managers and wealthy people. Fumero said his firm has gained securities work from New York fund managers that recently moved to the region and surveyed the legal market.

"Typically, New York Stock Exchange-listed companies would go to Wall Street and hire one of those big firms to represent them on certain securities transactions," Fumero said. "We've started to pick up a lot of that work that would historically go to Wall Street firms."

Litigation Leads the Way

Small and midsize firms earned 30% of all litigation megamatters in the sample, but just 18% of corporate and securities megamatters and 11% of M&A megamatters.

Regional firms may benefit from extensive or exclusive first-hand knowledge of a local market or court system.

That said, legal departments engaged in bet-the-company litigation are less likely to scrutinize value for those matters, despite their high costs. And according to Bierman, hiring a prestigious law firm may insulate a legal operations department from criticism if something goes wrong, whereas those who hire lesser-known regional firms may take the blame for a snafu.

"The GC of a large international company is not going to, right off the bat, call a firm with 90 lawyers," Bierman said. "They're going to call a firm that everyone in the company has heard of so that if anything goes wrong they can't be blamed." Likewise, trial boutiques may take bet-the-company work from midsize firms because of their specialization and the Big Law pedigree of their partners, said former law firm consultant and Benesch chief strategy & growth officer Scott Golin.

Other Roadblocks to Landing Megamatters

Multi-jurisdictional, cross-border matters have always alluded regional firms for obvious reasons of sophistication and capacity.

However, midsize firms are in control of several variables that can make the difference in attracting work typically assigned to Big Law.

Corporate legal departments may have security standards that not all regional firms can match, said RumbergerKirk managing partner Frank Sheppard. He added that efficient and cost-effective document management is also a necessity for small firms looking to land big jobs.